



*This document contains the general Park Policies and is geared toward **Campsite and Ocean Lakes Properties Rental Guests**. It includes the Campsite Policies and Campsite Reservation Policies. If you are renting through **Ocean Lakes Properties**, please review their policies in addition to those below.*

### **Campground Policy Highlights**

We continue to monitor our guests' comments and contemplate ways to improve their experience at Ocean Lakes. **Sadly, the biggest complaint we continue to receive is about the BEHAVIOR OF OTHER guests. Please remember "young eyes" are watching and listening.** Many guests have heralded the policy modifications and we have seen guest behavior, and thus guest experiences, improve. We value your feedback and hope you have a great vacation.

### **Golf Car Rules apply to Everyone**

The Golf Car Violations listed below apply to ANYONE operating a Golf Car inside Ocean Lakes, including our Leaseholders and their guests. Please review violations and penalties below.

### **ZERO Tolerance Policies: Golf Cars & More**

**A \$100 Fine will be issued after ONE Warning for the Following:**

1. Loud music in the campground.
2. "Cruising" after Quiet Hours (11 PM - 7 AM) with no legitimate destination.
3. Open containers of alcohol anywhere but at your site - Please do not drink and drive!

**A \$100 Fine will be issued WITHOUT WARNING for the Following:**

1. Underage driving: Driver **MUST** be at least 16 years of age with valid driver's license in their possession. The Licensed Driver must be in control of the golf car at all times (hands on wheel, foot on pedals).
2. Reckless driving, horseplay, racing or other misuse of the golf car. Drivers must obey all traffic signs.
3. Taking rental golf cars off property - **DO NOT** go past the entry gates or onto the beach.
4. Lewd, vulgar, or offensive music in the campground - *Remember young eyes and young ears!*

Our co-founder, Nelson Jackson, often said,

*"We really only have one rule, conduct yourselves like Ladies and Gentlemen."*

## Golf Car Penalties

### Rental Golf Cars:

**First Offense: \$100 fine** to be paid immediately at the Golf Car Rental Office and the golf car is immediately taken away until the fine is paid. A possible loss of privilege to rent or operate a golf car by any guest on the same site during that visit may result.

**Second Offense: \$100 fine** and the **loss of privilege** to rent or operate a golf car for the remainder of the guests' stay.

### Privately Owned - Campsite Rental Guests' Golf Cars:

**First Offense: \$100 fine** which must be paid immediately at the Main Office.

**Second Offense: \$100 fine** and the **loss of privilege** to operate a golf car in the campground. The golf car must be placed back on the camping/rental guests trailer or into the Golf Car Storage area.

### Annual Lease Site Holder Golf Cars:

**First Offense: \$100 fine** will be levied against the Annual Lease Site and documentation recorded in the site's file.

**Second Offense: \$100 fine** will be levied against the ALS and documentation recorded in the Site's file. The second offense will result in the **loss of privilege** to have a golf car on the campground for one year. The golf car must be removed from the campground or placed into the Golf Car Storage area.

**Additional Offenses:** If violations occur after the second offense, the lease could be in jeopardy.



*The Golf Car is a huge part of the culture at Ocean Lakes Family Campground. We want everyone to enjoy their time and experience in Ocean Lakes, but the policies and rules are in place to help promote the safety of our guests and our teammates. Our ultimate objective is to make Ocean Lakes Family Campground the most safe and enjoyable family-oriented vacation destination that it can possibly be.*

Driver must be at least 16 years old and have a VALID driver's license in their possession to operate a golf car in Ocean Lakes (also SC State Law). You must be 21 years old to sign a rental contract. Any underage driver on a golf car without a licensed driver gets the ticket written in their name, but if a licensed driver is on the golf car we will write the ticket to the adult for "allowing an underage driver on a golf car." If the ticket is written to the adult, understand that the underage driver's name will still be noted on the ticket for the incident report, but the name of the person receiving the ticket will be the name of the adult.

**Please Note:** Our policies do permit a child to have their hands on the wheel while sitting in the lap of a licensed driver, but the licensed driver **MUST** have their hands **ON THE WHEEL** at all times. Our posted signage/policy states: "The licensed driver must be in complete control of the golf car at all times." This includes sitting in the driver's seat and the operation of the foot pedals with hand(s) on the steering wheel. If an officer witnesses otherwise, a violation will be issued with a fine because then it is considered an underage driver violation. The licensed driver must be in control with hands on the wheel. The child **CANNOT** be seated behind the wheel with the licensed driver beside them, that is a violation because the licensed driver is not in full control of the golf

car. This specific rule is addressed in writing/pictures/signage to the guest that registers/rents the golf car. It is the responsibility of that guest to make additional drivers aware of our policies.

## Golf Car Rules for Everyone

- Privately owned golf cars must be registered and have a valid registration sticker attached to the driver's side of the front of the car. Proof of proper liability insurance must be shown with a minimum of \$50,000 coverage in Personal Injury and Property Damage held on the golf car. Be aware of South Carolina driving laws on public roads.
- There is a \$40 charge for required Ocean Lakes stickers.
- **NO gas-powered or motorized golf cars are permitted.**
- NO outside golf car rentals are permitted.
- Golf cars operating after sunset must have the light(s) turned on. Lights must be permanently attached and at least four inches in diameter.
- **Aftermarket lighting is permitted on golf cars as long as it does not blink, pattern flash or strobe. The lights should NOT resemble emergency lighting.**
- Flags on golf cars are not to exceed 2' x 2'. No whip antennas or extended post mounted flags are permitted.
- A maximum of 5 people per golf car at any given time. 8 people maximum per limo car.
- Cruising on golf cars during quiet hours (11 PM-7 AM) is not permitted.
- Annual Leaseholders and transient campsite car owners are responsible for the operation of the golf car including any damages that result from operation.
- **Annual Lease Holders must have 3" reflective site numbers on the front and back of their golf cars.**
- Golf cars must be operated properly and driven only on roadways. Golf cars are not to be driven across vacant or occupied campsites, the beach, or in other restricted areas.
- Under NO circumstances can golf cars be rented to other sites or other guests as a separate transaction.

**Tip:** Do not leave the key in the golf car!

## Park Policies & Information

### General Campground Policies:

- Families only, please.
- All visitors must register at the Main Office before entering the campground.
- **Consumption of alcoholic beverages** is permissible **at your site only** by adults 21 years of age and older! *Do not drink and drive – this includes Golf Cars!*
- **PLEASE SECURE YOUR VALUABLES** (bikes, scooters, skateboards, coolers, golf cars and chargers, etc.). Lock your vehicles; beware of leaving valuables inside. We are not liable for stolen or damaged items.
- Sandy's Center Stage can be used for events - check with the Recreation Office.
- Annual Leaseholders and guests are **not permitted to sell any item anywhere** in the park. Failure to comply with this policy may result in the removal of the guest and/or jeopardize the Annual Leaseholder's site Lease.
- **"For Sale" signs, or any sign or banner** including phone numbers or websites implying such are not permitted. Political signs or other promotional signs are not permitted. However, flags that are not vulgar are permitted. On golf cars and vehicles, flags are not to exceed 2' x 2'. Flags at

sites must be mounted on a pole.

- Main Gate entrance is open 24/7. 24-hour Security Patrol on-site.
- **Sandy Harbor Water Park:** please review the pool rules and guidelines online or available in our offices.
- **Deliveries & Package Guidelines for Front Office Mail Center** include a cost to pick up packages for guests (and for Leaseholders if the package is oversized).
- **Watch OLFC TV** (Campsites: 61, Houses: 1391) and **OLP TV** (Campsites: 62, Houses: 1390) to keep up-to-date with Ocean Lakes info and activities.
- **Drones are not permitted** in the park for privacy and safety reasons.
- Horry County Ordinance states it is **illegal to feed migratory and domestic waterfowl** (geese, swans, ducks, cormorants, etc.) unless you are on a Wildlife Management Area (WMA) Property. The purpose is to prevent attracting migratory and domestic waterfowl to or near residential areas.
- **DO NOT pass the stopped School Bus** at our Main Gate. Please stop while the bus is loading and unloading and do not drive around the bus by using a lane under the canopy.
- **Yield to pedestrians, watch for crosswalks.**
- **We understand that guests enjoy decorating and creating experiential displays;** however, please keep in mind that management reserves the right to require the removal of anything that might be deemed unsafe or inappropriate. *Remember young eyes and young ears!*

### Courtesy Policies:

- We want to emphasize that **QUIET HOURS** are 11 PM to 7 AM.
- Please do not walk or drive across an occupied site.
- All common areas are smoke free (including vaping).
- **Know your site boundaries and respect your neighbor's site space.** Your campsite boundary is road to road, and from site post to site post. Be considerate, please try and keep fences, vehicles and other items 3 feet from street edge. Do not park behind your camper as that is your neighbor's site.
- **Do not park or place your belongings too close to the roads.** Leave ample clearance for vehicles and camping units to pass.
- **Any guest playing loud music** at sites or on golf cars (karaoke, stereos, amps, etc.): \$100 fine will be issued after ONE WARNING.
- **Lewd, vulgar, or offensive music** in the campground: \$100 fine will be issued WITHOUT WARNING! Remember young eyes and young ears!

### Things with Wheels

- **Uber/Lyft, Door Dash, GrubHub, Uber Eats, etc.** cannot proceed past the Gate to your site unless they have an individual work badge. All vendors must meet liability insurance requirements to work on our property for the safety of our guests and teammates. Drivers can pick up a "Guideline for Authorized Uber and Lyft Drivers" in the Compliance Office. If you need transportation, there are several taxi services that can drive you directly to your site. Please ask Security, any of our offices, or check under Quick Links online for a list.
- **10 mph speed limit** throughout the campground - strictly enforced.

- **No motorcycles** and no 2 and 3 wheeled gas operated vehicles inside the campground under power. No motorcycle "Coasting" to site past authorized areas. **Gas golf cars** are not allowed.
- **Electric scooters and electric mopeds** are permitted. Riders must obey all traffic rules and signage. Please use directional hand signals. *Please know your child's abilities! Pick up a "Safety On Wheels Guide" in one of our offices.*
- All bicycles, scooters and golf cars operated after dark must have light(s) turned on.
- A parking pass is required inside Ocean Lakes. All visitor passes are **\$12** per day, per vehicle. Overnight visitor passes expire at 11 AM on the date of departure.
- **No vehicle parking on beachfront** (beach side of street). *Handicap Placards and spaces are exempt.*
- **All trailers** (utility, motorcycle, boat, etc.) must be on your site or placed in **short term storage** for \$8 per day. Contact our Main Office at (843) 238-5636 for more information.

## Annual Lease Sites

- Camping in tents/motor homes is not permitted on sites with a house structure and camping equipment may not be hooked to power source.
- Ocean Lakes requires insurance on all vendors/sub-contractors. Please contact Compliance at (843) 828-4836. After hours - call Security at the Main Gate at (843) 828-4847.
- **CAUTION - When digging at a site** - remember we have shallow underground utilities. We require Leaseholders to contact the Compliance Office for a "locate before digging", this normally takes 3 days.

**DIAL 911...** then call **843.828.4847 (Ocean Lakes Main Gate)** so Ocean Lakes SECURITY can **ESCORT the EMERGENCY VEHICLE** to the PROPER LOCATION.

## Pets (Please also see the policies for the Lakeside Paws N' Play)

Sorry, pets are NOT permitted in Ocean Lakes Properties' rental units, but we do welcome pets at our campsites!

- Do not leave your pet unattended at your site.
- Pets MUST be on a leash at all times.
- Leashes must not exceed 6 feet in length.
- CAUTION: Secure pets on golf cars.
- You MUST clean up after your pets and are subject to a **\$100 fine** if you do not! Doggie Doo bags are available for your use throughout the campground. (See locations marked on the map).
- Do not deposit any pet waste into any sewer line.
- No Pit Bulls, Rottweilers or any other dangerous, destructive or exotic pets allowed.
- Please visit our Recreation Office or our website for Horry County laws about having pets on the beach.
- No loud barking or unruly behavior tolerated.

**Pet Waste is more than gross** - it is detrimental to our environment and humans.

**Pet pollution** is carried by storm water runoff that contributes to high bacteria levels in our waterways and beaches after it rains. There are a lot of good pet parents out there who do the right thing, and we appreciate it! We had to alter our tactics to get the attention of those who refuse to clean up after their pet.

## Using Lakes & Oceans

- **Please fish from banks** (lakes are catch and release only), no wade fishing in lakes. Crabbing and net fishing are not permitted in our lakes or swash.
- **Boats** are not permitted in our lakes, including remote control boats.
- **Glass bottles and campfires** are not allowed on the beach.

## Danger – BEWARE!

- **CAUTION - When digging at a site** - remember we have shallow underground utilities. We require Leaseholders to contact the Compliance Office for a “locate before digging”, this normally takes 3 days.
- **No fireworks are allowed** to be discharged in the campground (including sparklers).
- Please remember - water balloons, water guns, and marshmallow guns can be considered assault weapons by other guests.
- **No firearms are allowed** in the campground.
- **Laser pointers** are not permitted anywhere in the campground.

## Lakeside Paws n’ Play

*We have created a special place just for our canine family members. Our new 1-acre dog park is located beside Magnolia Lake and the Nature Center Discovery Lab. It features a shaded area for leashless fun, play, and running! Also enjoy using Sandy’s Wash N’ Wag (adjacent to the dog park).*

## Friendly Doggie Etiquette Tips for Humans

- **Keep your fur baby in view at all times** and make sure they can hear your voice.
- Help avoid issues - keep dog and human treats out of the park.
- Adorn your beloved fur baby with a collar and its bling (current tags, rabies, etc.).
- **Help keep it a happy place, no bossy or aggressive attitudes please (fur babies or pet parents). We all have bad days, so try again tomorrow.**
- For their health, your pup can join the fun after they have celebrated their 3-month birthday!
- Wellness is the key! Please make sure all shots are up to date and your pup is not contagious.
- **For the safety of the kiddos AND dogs, children MUST be accompanied by an adult at all times.**
- While many find love at Ocean Lakes, K9 romance is not allowed. If your pup starts to get affectionate (or is in heat), please depart the park.
- Please, no smoke signals (either cigarettes or vaping).
- This playground and equipment are just for doggies, please explain this to your kiddos.
- Heads up! Just as some humans find dogs intimidating, some kiddos can be a little scary to our fur babies because they stand at eye level to the pup.
- Please pick up the doggie doo immediately, we all hate cleaning our shoes!
- **Our Lakeside Paws n’ Play is for K9 fun and exercise! Pet parents please exercise caution and be aware of your fur baby’s limitations and personality.**
- **Play Time** - In-Season (May 1-October 1): 8 AM-8 PM  
Off-Season (October 2-April 30): 8 AM-5 PM
- **Ocean Lakes is not responsible for the actions of dogs or owners within the dog park.**

**To fetch help, call Security at the Main Gate: 843.828.4847.**



**Lakeside Paws N' Play Note:** *This dog park amenity is new to all of us, so we may need to adjust our Etiquette Tips [policies] during 2022 to help keep the peace. These changes will be noted on OceanLakes.com (see About Us, then Policies). Thank you for your understanding and have fun!*

## Rental Policies

Review all our rental policies at [www.OceanLakesProperties.com](http://www.OceanLakesProperties.com)

- **OLP Rental:** Check-in 4 PM / Check-out 10 AM. [OLP Rental Sites include 2 Car Passes.]
- Annual Lease Sales call: (843) 238-3446
- Rental Reservations call: 1-800-845-2229

## Campsite Policies

- **Check-out 11 AM/Check-in 3 PM.**
- Site not guaranteed to be available for early check-in prior to 3 PM.
- **Two overnight cars limited per site** on all campsites. No parking on any part of another site without permission and never on an empty site.
- **Campfires are permitted on campsites, conditions permitting** (i.e. wind, fog, drought), and must be contained in a ring or elevated fire pit. Guests must stay with the fire until it is completely out. All debris must be cleaned up afterwards.
- **We allow one small inflatable pool per campsite**, which should be drained of water each night and when left unattended. Large pools or hot tubs that filter water and require electrical power are not permitted.
- **Caution - please do not place grills** on the campsite picnic tables.
- **Storage camper** not guaranteed to be on site upon arrival.
- **One camping unit per site** (a small 2-person tent for children is allowed).
- **Campsite reservations** can be made up to 18 months in advance online at OceanLakes.com or by calling 1-800-722-1451.

## Campsite Reservation Policies

*Campsite reservations can be made up to 18 months in advance online at OceanLakes.com or by calling 1-800-722-1451.*

***Please have your RESERVATION NUMBER ready when making a change.***

- Ocean Lakes Family Campground requires a deposit on all advanced reservations.
- **All advanced reservations** must be a minimum of 4 nights from June 15 through August 15. There is no minimum at any other time of the year.
- **Reservations will be held until 11 AM** the day after the guest's arrival date. If the guest has not arrived by that time and has not contacted Ocean Lakes, the reservation will be canceled as a **No Show** and the entire required deposit will be retained.
- **A \$50 late pull fee** will be charged for storage reservations made for same day service after 3PM.
- Reservation balance due upon Check-in.
- **Deposits:** All advanced reservations require a deposit of 50% of the total balance due, based on current year's rates, with a \$50 minimum deposit. Deposits up to the entire balance are accepted.

Deposits must be received within 7 days of making the reservation. If the deposit is not received within 7 days of the date the reservation is made, the reservation is canceled automatically by the system. A cancellation notice will be mailed to the street address or email address on file. Deposits are applied toward camping fees upon check-in. Excess deposits are refunded upon check-in or cancellation.

Learn more at [www.OceanLakes.com](http://www.OceanLakes.com) or feel free to contact the Ocean Lakes Security team for more details or with any questions anytime at 843.828.4847.